

A message to our members about COVID-19:

At Signature FCU the health and well-being of our members, staff, and communities are our top priority. We understand the concern and uncertainty you may be experiencing surrounding the coronavirus (COVID-19) and are committed to serving your financial needs.

We strongly encourage you to use our Online Branch and mobile app to access your accounts online. From there you can transfer funds, view transactions, check balances, make deposits and even make a loan payment.

If you haven't enrolled in the Online Branch, please visit SignatureFCU.org and self-enroll in the Online Branch section in the top upper right hand of your screen. If you need assistance please contact our E-services department at **(800) 336.0284 ext. 697** or **Eservices@SignatureFCU.org**

For our Visa® credit and debit card holders we strongly encourage you to download the My Card Rules App in your devices smart phone store. The app will send you push notifications for purchases, you can freeze/unfreeze your card in the event it is lost or stolen and you can set international card preferences to allow or disallow purchases from other countries.

We also understand that there may be instances where members find themselves facing financial difficulties. Signature FCU is here to help and we encourage those of you impacted to reach out and discuss how we can help.

We continue to monitor the quickly evolving situation and have contingency plans in place so there will not be interruptions in our service to our members.

For additional information about COVID-19, visit the Centers for Disease Control and Prevention at **www.cdc.gov**

Becca Cuddy
CEO